

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5669762
<b>Application Number:</b>	10668678
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1052
<b>Title of Invention:</b>	Script compliance and quality assurance based on speech recognition and duration of interaction
<b>First Named Inventor/Applicant Name:</b>	Mark J. Pettay
<b>Customer Number:</b>	29129
<b>Filer:</b>	Raffi Gostanian/Michele Zarinelli
<b>Filer Authorized By:</b>	Raffi Gostanian
<b>Attorney Docket Number:</b>	PAT-008D
<b>Receipt Date:</b>	09-JUL-2009
<b>Filing Date:</b>	23-SEP-2003
<b>Time Stamp:</b>	11:46:44
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
RAM confirmation Number	9153
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Miscellaneous Incoming Letter	sb0021_Transmittal_Form.pdf	3731538 3604c0bdc8802fba1f41262ba15814c3c512b	no	1
Warnings:					
Information:					
2		Response.pdf	163801 e8f3cc9bb3624fba0308ba7a94e18d1fb0c3c766c1f	yes	16
	Multipart Description/PDF files in .zip description				
	Document Description	Start	End		
	Amendment After Final	1	1		
	Claims	2	11		
	Applicant Arguments/Remarks Made in an Amendment	12	16		
Warnings:					
Information:					
3	Request for Continued Examination (RCE)	RCE.pdf	697860 a1388bdc317afbc41c822c168074f6b9ee4f7d9fa	no	3
Warnings:					
Information:					
4	Fee Worksheet (PTO-875)	fee-info.pdf	30110 3a051a0909324c8cfbaa091bf115a1038104ec8b1	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			4623309		

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.